

## RETURN MERCHANDISE FORM



At Scuba.com you can take advantage of our 60/120 day return policy on all of our merchandise (books, CD's & DVD's excluded).

You may order just about anything, inspect the equipment, and if you are not fully satisfied, just return it for a full refund less S/H charges (provided it has not been used).

### No restocking fee and no questions asked

Items returned within 60 days of date of invoice, will get full credit on your credit card, Items returned between 60-120 days of date of invoice, will get a full store credit

To return an item, just follow the five steps below.

Date     /     /

### Step 1

Fill out shipping information:

Name \_\_\_\_\_ eMail \_\_\_\_\_  
Address \_\_\_\_\_ Suite/Apt. \_\_\_\_\_ City \_\_\_\_\_  
State \_\_\_\_\_ Zip \_\_\_\_\_ Country \_\_\_\_\_  
Phone \_\_\_\_\_ Invoice # \_\_\_\_\_

### Step 2

How would you like us to handle your return/exchange?

☐ Store Credit   ☐ Refund   ☐ Exchange (Please fill out step 4 below)

### Step 3

List item(s) you are returning, including reason for return:

Qty	SKU	Color	Size	Description	Reason

**Reason for Return:** (fill in letter above)

- |                           |                     |
|---------------------------|---------------------|
| A. Damaged                | F. Not as Described |
| B. Defective              | G. Not as pictured  |
| C. Dissatisfied           | H. Shipping Damage  |
| D. Incorrect Item Shipped | I. Arrived Late     |
| E. Ordered wrong product  | J. Wrong Size       |

**Additional comments:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### Step 4

List item(s) you want for your exchange: (if applying for credit/refund skip this step)

Qty	SKU	Color	Size	Description

### Step 5

Enclose and return:

Enclose the Return Form and a copy of the invoice along with the merchandise packed in the original manufacturer's packaging & condition they were received in (you must include all packaging materials and blank Warranty cards). Send your package via UPS or insured mail to this address:

**Order Processing**  
**Attn: Returns Scuba**  
**4310 Distribution Dr.**  
**Chattanooga, TN 37416**